## **EDUCATION SCHEDULE-AT-A-GLANCE**

JANUARY – JUNE 2024









COURSES		JAN	FEB	MAR	APR	MAY	JUN			
The integratedITSM™ System		Virtual Class (26)		Virtual Class (25)			Virtual Class (24)			
integratedITSM™ Essentials		Virtual Class (10-12)	Virtual Class (5-7) Las Vegas, NV (29-2)	Virtual Class (11-13)	Virtual Class (8-10)	Virtual Class (6-8)	Virtual Class (3-5)			
Lean IT Essentials		Virtual Class (22-23)			Virtual Class (22-23)					
Agile Scrum Essentials		Virtual Class (15-16)			Virtual Class (1-2)					
Organizational Change Management		Virtual Class (31-2)			Virtual Class (29-1)					
IT Business Relationship Manager						Virtual Class (29-31)				
Value Stream Mapping			Virtual Class (20-21)			Virtual Class (2-3)	Virtual Class (27-28)			
IT Performance & Improvement Management				Virtual Class (11-12)		Virtual Class (23-24)				
Enabling integratedITSM™ with DevOps, Agile & Lean						Virtual Class (16-17)				
IT Business Leader						Virtual Class (30-31)				
Configuration Management Specialist							Virtual Class (10-11)			
Problem Management: Root Cause Analysis Specialist			Virtual Class (12-13)		Virtual Class (15-16)		Virtual Class (17-18)			
Service Catalog Specialist			Virtual Class (8-9)							
IT Asset Management Essentials			Virtual Class (12-14)			Virtual Class (13-15)				
PinkMasterClass: Problem Management – Process Maturity Workshop						Virtual Class (22)				
PinkMasterClass: Establishing and Leading High-Performing Service Teams						Virtual Class (29)				
PinkMasterClass: Change Management – Process Maturity Workshop							Virtual Class (12)			
PinkMasterClass: The Leadership Journey							Virtual Class (26)			
Agile Scrum Developer	> >	Available in self-paced format and team training.								
Agile Scrum Master	<b>&gt;</b> >	Available in self-paced format and team training.								
Agile Scrum Product Owner	<b>&gt;</b> >	Available in self-paced format and team training.								
DevOps Engineer	> >	Available in self-paced format and team training.								
DevOps Essentials	<b>&gt;</b> >	Available in self-paced format and team training.								
DevSecOps Engineer	> >	Available in self-paced format and team training.								
Site Reliability Engineer	> >	Available in self-paced format and team training.								
Lean IT Kaizen	<b>&gt;</b>	Available in self-paced format and team training.								
Lean IT Leadership	<b>&gt;</b>			Available in self-paced f	ormat and team training.					
CONFERENCES & SPECIAL EVENTS				_	_	_				
Pink25 – February 2-5, 2025 – Bellagio, Las Vegas, NV					Super Faithful Early Bird Ends April 26					
GET THE MOST OUT OF YOUR TRAINING BUDGET										
Training Passes	Save up to 20% when you purchase your seats for public courses in bulk. Your staff does not have to attend course(s) together. Click here to learn more.									
Live, Virtual, or In-Person Team Training  Train a team all at once and save! On dates convenient to you; exclusively for your team; hosted live online or in-person by our expert instructor. Click here to get a quote.							our expert			
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## **EDUCATION SCHEDULE-AT-A-GLANCE**

JULY - DECEMBER 2024









COURSES		JUL	AUG	SEP	ост	NOV	DEC		
The integratedITSM™ System				Virtual Class (23)			Virtual Class (19)		
integratedITSM™ Essentials		Virtual Class (8-10)	Virtual Class (7-9)	Virtual Class (4-6) Virtual Class (30-2)	Virtual Class (28-30)	Virtual Class (20-22)	Virtual Class (16-18)		
Lean IT Essentials		Virtual Class (25-26)				Virtual Class (4-5)			
Agile Scrum Essentials		Virtual Class (15-16)			Virtual Class (10-11)				
Organizational Change Management		Virtual Class (31-2)				Virtual Class (13-15)			
IT Business Relationship Manager			Virtual Class (26-28)				Virtual Class (2-4)		
Value Stream Mapping			Virtual Class (29-30)			Virtual Class (7-8)			
IT Performance & Improvement Management			Virtual Class (15-16)			Virtual Class (18-19)			
Enabling integratedITSM™ with DevOps, Agile & Lean			Virtual Class (12-13)			Virtual Class (11-12)			
IT Business Leader				Virtual Class (12-13)			Virtual Class (9-10)		
Configuration Management Specialist				Virtual Class (16-17)			Virtual Class (5-6)		
Problem Management: Root Cause Analysis Specialist			Virtual Class (19-20)		Virtual Class (24-25)		Virtual Class (12-13)		
Service Catalog Specialist		Virtual Class (29-30)			Virtual Class (17-18)				
IT Asset Management Essentials			Virtual Class (12-14)			Virtual Class (4-6)			
Agile Scrum Developer	<b>&gt;</b> >	Available in self-paced format and team training.							
Agile Scrum Master	<b>&gt;</b> >	Available in self-paced format and team training.							
Agile Scrum Product Owner	<b>&gt;</b>	Available in self-paced format and team training.							
DevOps Engineer	<b>&gt;</b> >	Available in self-paced format and team training.							
DevOps Essentials	<b>&gt;</b> >	Available in self-paced format and team training.							
DevSecOps Engineer	<b>&gt;</b>	Available in self-paced format and team training.							
Site Reliability Engineer	<b>&gt;</b>	Available in self-paced format and team training.							
Lean IT Kaizen	> >	Available in self-paced format and team training.							
Lean IT Leadership	<b>&gt;</b>			Available in self-paced f	ormat and team training.				
CONFERENCES & SPECIAL EVENTS									
Pink25 – February 2-5, 2025 – Bellagio, Las Vegas, NV		Summer Early Bird Ends July 26							
GET THE MOST OUT OF YOUR TRAINING	BUDGET								
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